

Trinity Mirror Plc

The Challenge

Trinity Mirror had several Nagios installations monitoring their network but wanted to unify these into a single coherent system that provided the following functionality:

- A single master view of systems with multiple collectors located across data centres.
- Easier management of monitoring system configuration
- Long term storage of historical trend data

Our Approach

Our approach was to implement a new Opsview monitoring system and migrate the existing Nagios servers to the new system. This minimised disruption to Trinity Mirror's monitoring capability.

Solution

We helped to analyse the requirements, design the new system, plan the migration and then we implemented the Opsview software and integrated the Nagios servers. As Opsview utilises the Nagios framework it was possible to use the existing monitoring agents, greatly reducing the amount of effort and time involved.

The system was then extended to monitor additional areas of Trinity Mirror's infrastructure.

Results

Opsview delivered Trinity Mirror's requirements of a unified monitoring system and greatly reduced the overhead of managing this system. The efficiency of the operations team was improved and the service level of their operations enhanced. Opsera provide ongoing technical support to ensure Trinity Mirror continue to derive full value from their Opsview system.

Trinity Mirror plc

Our Client

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Trinity Mirror Plc is one of the UK's largest newspaper publishers with five national newspapers, 140 regional newspapers and over 400 websites.